

HP Printer Will Not Connect To WiFi

Are you having trouble connecting your HP printer to your Wi-Fi network? Or is your Windows or Mac computer not recognizing the printer when you try to connect wirelessly? We know that it can be upsetting when you have an essential document to print or scan and your printer won't play the ball. Fortunately, you've come to the right place. We can help! Are you ready to get started with troubleshooting? We'll start with simple solutions and move on to more advanced ones. Let's do this!



First Things First

- First, ensure that you have placed your HP printer closer to the wireless router, modem, or access point that you're using.
- Secondly, ensure that you have connected the access point to a stable and active internet connection.
- Thirdly, verify if you're using the network type recommended for your printer. If not, please use the recommended network type for the wireless setup.
- Finally, ensure that you have not connected your HP printer to the computer or router using the USB or Ethernet cable.

Now, try to connect your HP printer to Wi-Fi. If you are having trouble connecting your printer to Wi-Fi again, we have some advanced solutions for you to try out in the following order: Let's get started!



Restart The Devices

If the Wi-Fi connectivity issue occurs due to hidden bugs, you can fix it by restarting the devices. Follow the instructions below to do so within a few seconds.

- Switch off your HP printer.
- Count for 10 seconds from the second you turn off the printer.
- Now, unplug the printer's power cord from its inlet.



- Switch off your Windows or Mac (to which you have connected and installed the printer) computer.
- Now, go to your wireless router (that you're using for the wireless setup).

- Unplug the router's power cord and wait for 10 seconds.

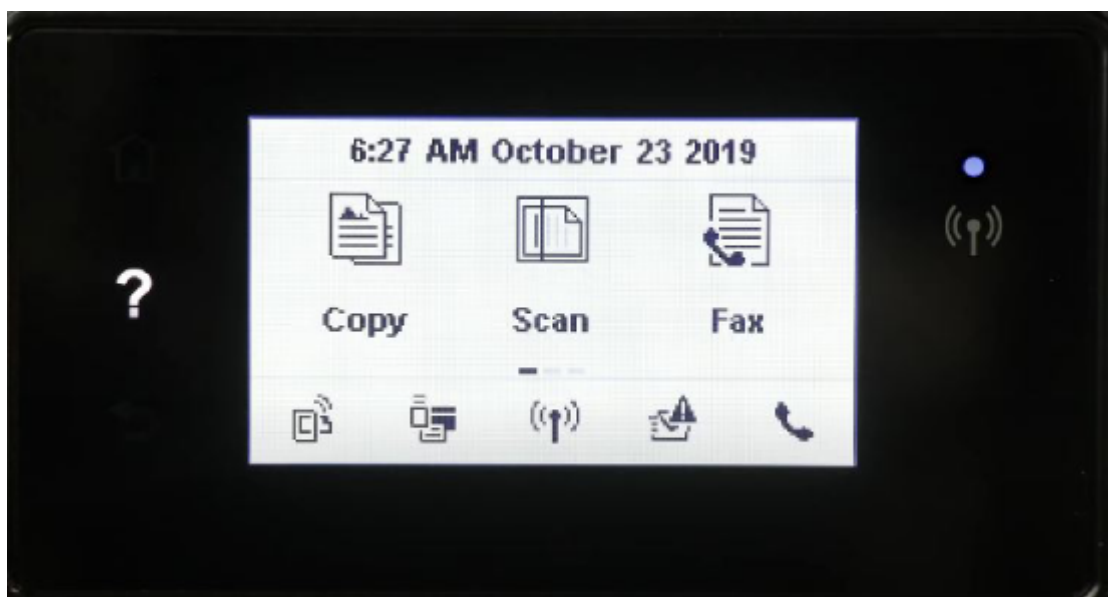


- Reconnect the router's power cord after 10 seconds.
- Now, connect the printer's power cord back into its inlet and turn it on.
- Switch on your Windows or Mac computer too.
- Try to connect the HP printer to your wireless network.
- If the issue persists, that's okay. Let's move on to the next solution.

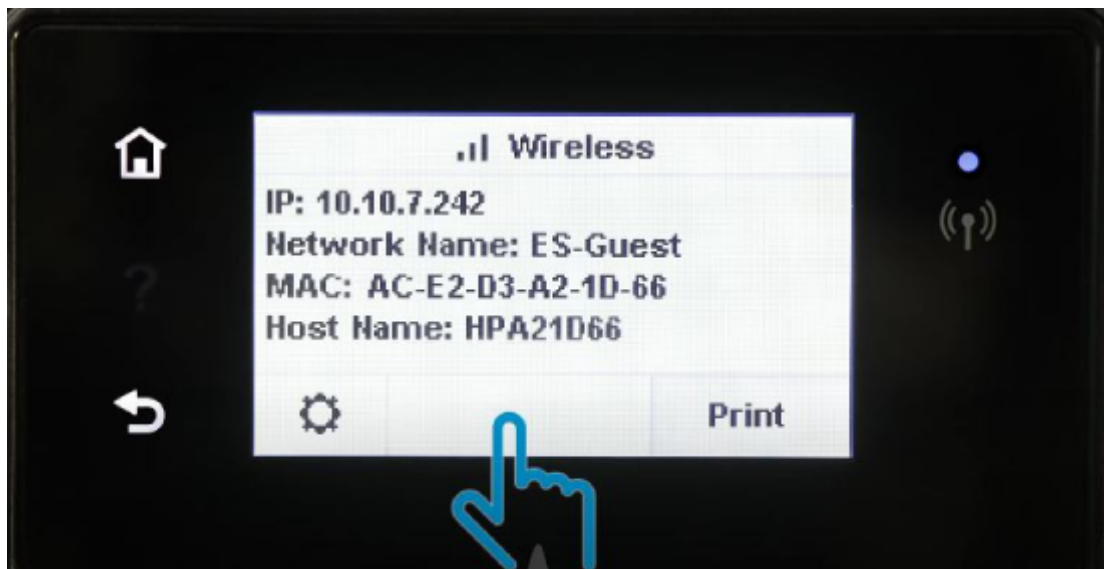
Restore The Network Settings

Sometimes, restoring the printer's network settings might help you fix this wireless connectivity issue. If your printer has a touch-screen control panel, follow the instructions below to restore its network settings to default.

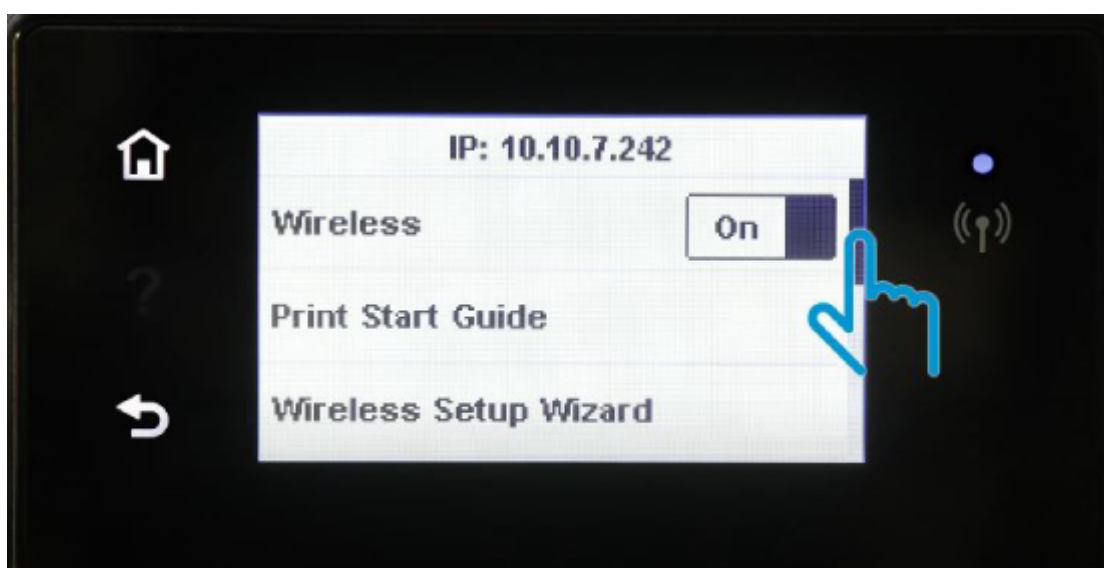
- Tap on the Wi-Fi icon on your printer's control panel.



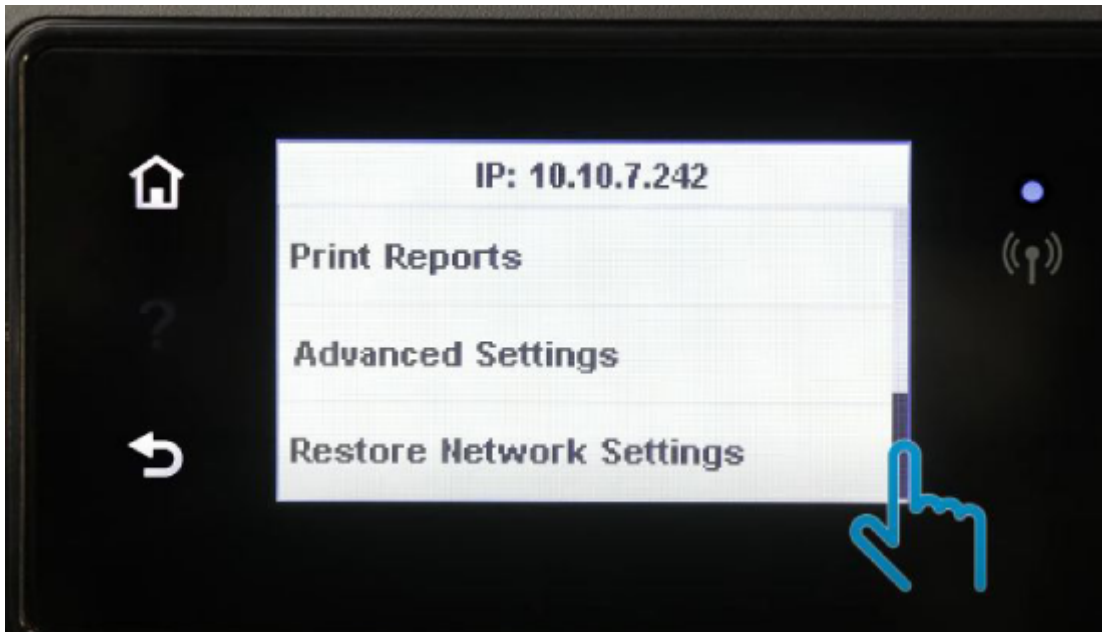
- The wireless screen showing your printer's Wi-Fi connection status will open.
- Tap on the Gear icon on the same screen.



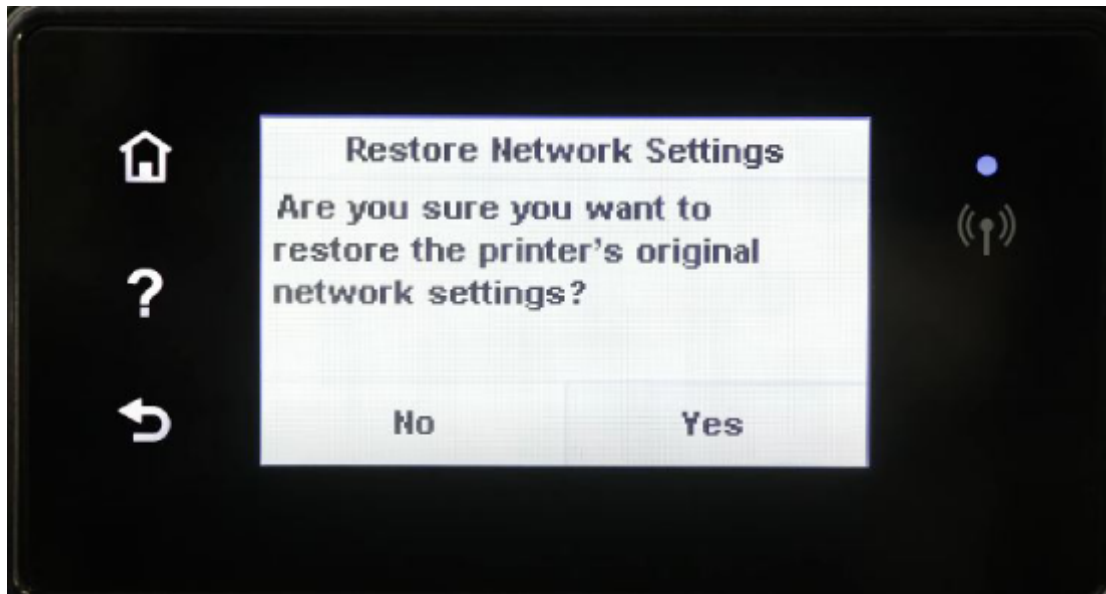
- Now, you will reach the screen, as shown below.



- Scroll through the screen, locate the option to “restore network settings,” and tap on it.



- The Restore Network Settings screen will now open, as shown in the image below.
- Tap Yes to restore your printer's network settings.



- After that, try to connect the HP printer to the Wi-Fi connection again.
- For the same purpose, you can use the Wireless Setup Wizard or the Wi-Fi Protected Setup option.



- After that, print the Network Configuration Page to check the connection status.
- To do so, go to the Wireless, Network Settings, or Setup menu screen and tap or select Print.



Is Your HP Printer Connected To Wi-Fi?

Did you manage to connect your HP printer to Wi-Fi? If not, we can help! Give us a call now, and one of our technical experts will be with you in no time to help you with your printer issues.